

Transit Solutions

Connecting People & Communities



Volunteer Driver Program
&
Public Transit Bus System

Western Community Action

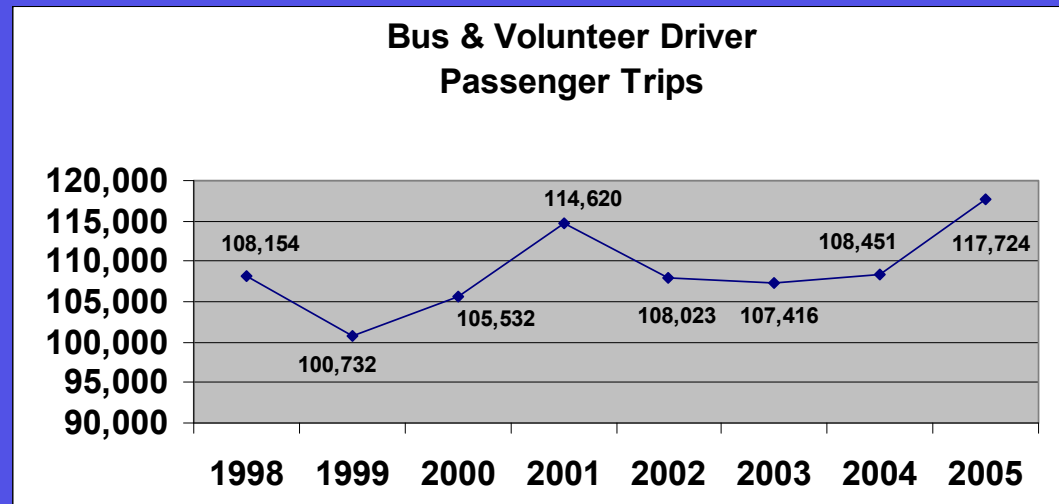


Transit Solutions

Access to Services equals
Independent Living –
regardless of age

“ My life would be on hold if the bus was not here...”

Rider Companion
Program



Connecting People & Communities

www.wcainc.org

Transit Solutions

Identify Potential Partners

Work with existing public and private transit providers

AVOID creating a service that targets only certain groups

Partner & be clear about your role in the community

Involve Community Volunteers and Advisory Members for Ownership

Think about ADA issues - Create like services



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Screen All Volunteers

- Verify Driving Record – Set standards
- Require Criminal Background Check
- Require Medical Statement from physician
- Require statement that vehicle is in safe operating condition
- Interview your volunteer – Would you ride with this person?
- The best referrals come from your most caring volunteers

“ I feel like I am helping to keep the thread of community strong for our county ”



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DARTS...

“A volunteer-based organization, works with others to pioneer and deliver high quality services...”

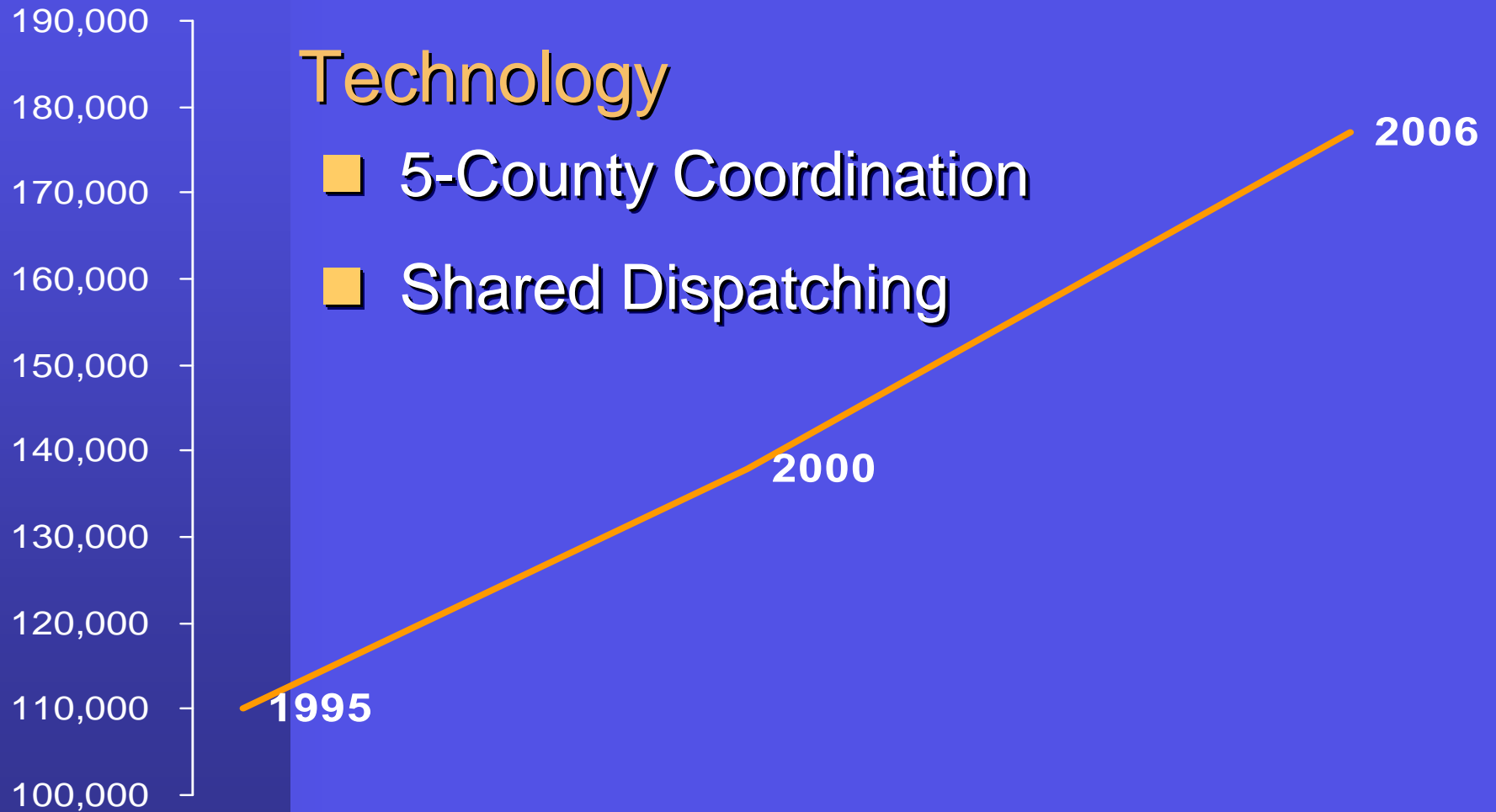
- ▶ *Transportation*
 - ▶ *Volunteer Opportunities*
 - ▶ *Community Services*

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Collaborative Partners

- The Metropolitan Council
- MnDOT
- United Way-funded agencies
- Federal JARC grant
- Corporate and Voluntary Support

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Vehicle Maintenance Services

- One-stop-shop for nonprofit specialized service providers
- Safe vehicles, drivers, riders
- Social Return on Investment (SROI)

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Leveraging Resources

- Section 5310
- JARC
- United We Ride
- ADA
- MNET
- R.S.V.P.
- Faith In Action
- Public Transit
- Cities & Counties
- Managed Care

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Community Mobility

- Share planning expertise
- Coordinate & collaborate
- Meet and help shape riders' expectations
- Create alternatives that support older riders and drivers

Transit Solutions

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DARTS ▶

