

Nursing Facility Quality of Life

**Val Cooke on behalf of Robert Held, Director
Nursing Facility Rates and Policy Division
April 22, 2016**



Minnesota Department of **Human Services**

Quality of Life (QOL)

- **A nursing home is a unique service because it touches many, if not all aspects of a person's life, and may do so for a long time – even for the remainder of their life.**
- **For these reasons, QOL is a major outcome of care. Measuring QOL and working to improve it is important**

How We Measure QOL

- **Face-to-face interviews, annually**
- **Questionnaire with 52 items**
- **Trained interviewers**
- **All facilities in the MA Program are included**
- **Sample determined to achieve margin of error of +/- 3.5% overall and +/- 6.5% on each domain**
- **13,000 interviews**
- **Risk adjusted**

Who Do We Interview?

- **All residents are eligible**
- **We now exclude short stay residents
– they will receive a mailed survey**
- **People with dementia are included
unless they have the most severe
level of cognitive impairment**

What Do We Do With All this Information?

- **Share detailed findings with facility, as observed and risk adjusted**
- **Publish in the Minnesota Nursing Home Report Card**
- **PIPP projects**
- **QIIP**

QOL on Report Card

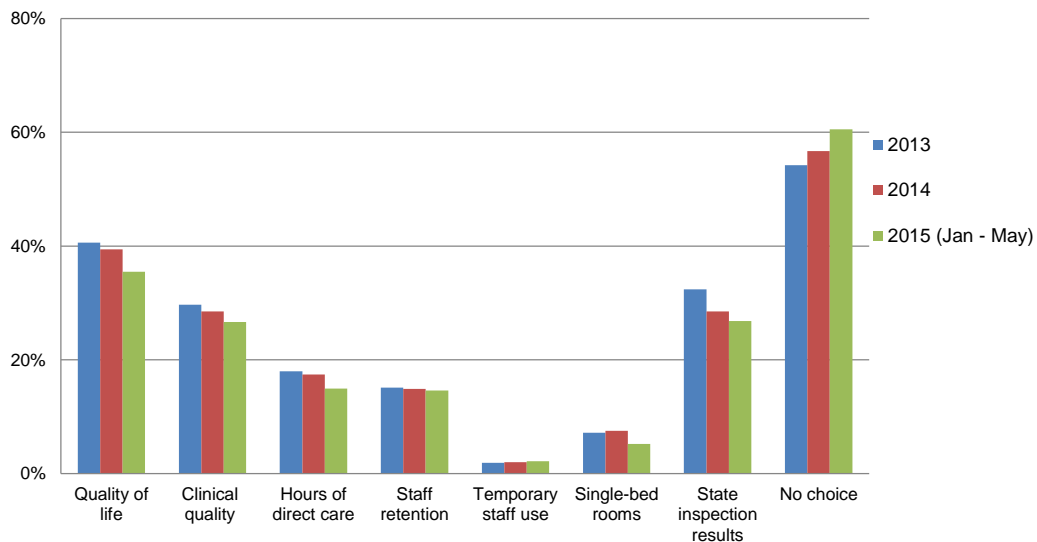
Report Card Date	Resident Quality of Life	MN Clinical Quality Indicators	Hours of Direct Care	Staff Retention	Temp Staff Agency Use	Proportion of Beds in Single Rooms	State Inspection Results
(Minnesota Average)	★★★	★★★	★★★	★★★	★★★★★★	★★★	★★★★★
(Most Recent) 01/25/2016	★★★	★★★★★	★★★	★★★	★★★★★★	★★	★★★★★★
10/21/2015	★★★	★★★	★★★	★★★	★★★★★★	★★	★★★★★★
07/15/2015	★★★	★★★	★★★	★★★	★★★★★★	★★	★★★★★★
03/23/2015	★★★	★★★	★★★	★★	★★★★★★	★★	★★★★★★
10/03/2014	★★	★★★	★★★	★★	★★★★★★	★★	★★★★★★
09/16/2013	★★★	★★★	★★★	★★★★★	★★★★★★	★★	★★★★★★
(Oldest) 10/15/2012	★★★★★	★★★★★	★★	★★★★★	★★★★★★	★★	★★★★★★
Measure is Updated:	Yearly	Quarterly	Yearly	Yearly	Yearly	Quarterly	Quarterly

QOL on Report Card

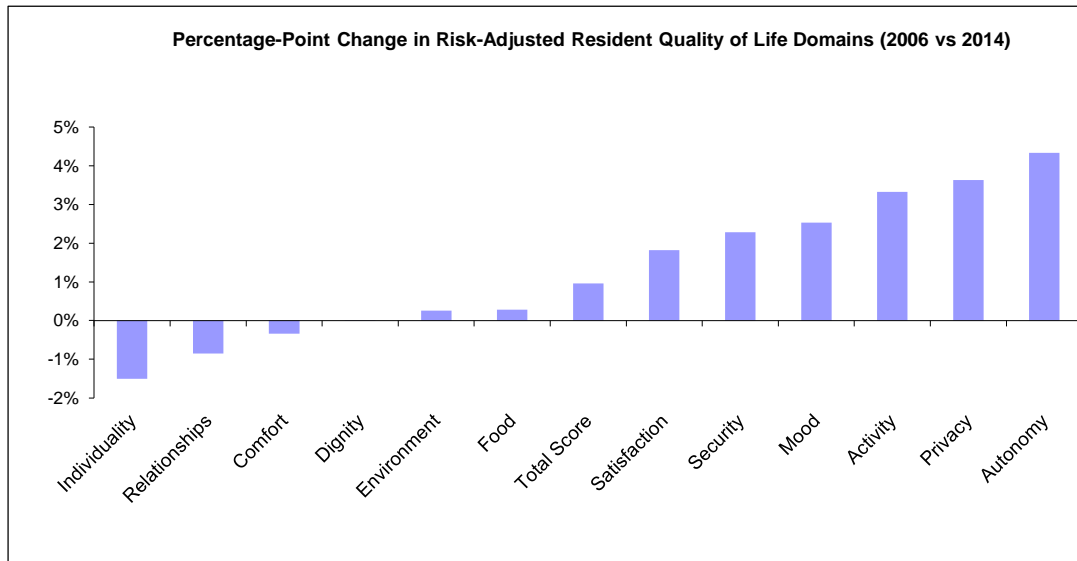
Domains	Facility	State	Facility rank (#1 is best)
Overall Percent Positive	82.8%	82.7%	187 of 374
Comfort	84.5%	81.6%	48 of 374
Environment	91.8%	88.8%	37 of 374
Privacy	86.7%	90.5%	308 of 374
Dignity	92.4%	96.5%	339 of 374
Activity	74.8%	72.0%	111 of 374
Food	82.2%	85.7%	265 of 374
Autonomy	85.7%	86.4%	217 of 374
Individuality	80.4%	83.1%	265 of 374
Security	90.9%	89.3%	106 of 374
Relationships	81.1%	81.4%	201 of 374
Satisfaction	80.9%	83.8%	282 of 374
Mood	69.1%	72.0%	261 of 374

Do Report Card Users Care?

Report Card Measures that Make Users' "Top Three" Of Users Choosing Priority Measures, % Selecting



Has QOL Changed Over Time?



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