

OFFICE OF OMBUDSMAN FOR LONG-TERM CARE



Elder Abuse Prevention and Vulnerable Adult Protection in Minnesota – Legislative Updates and Next Steps

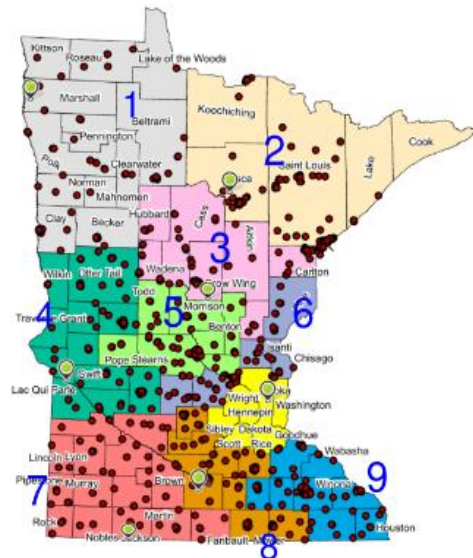
Cheryl Hennen, State Long-Term Care Ombudsman

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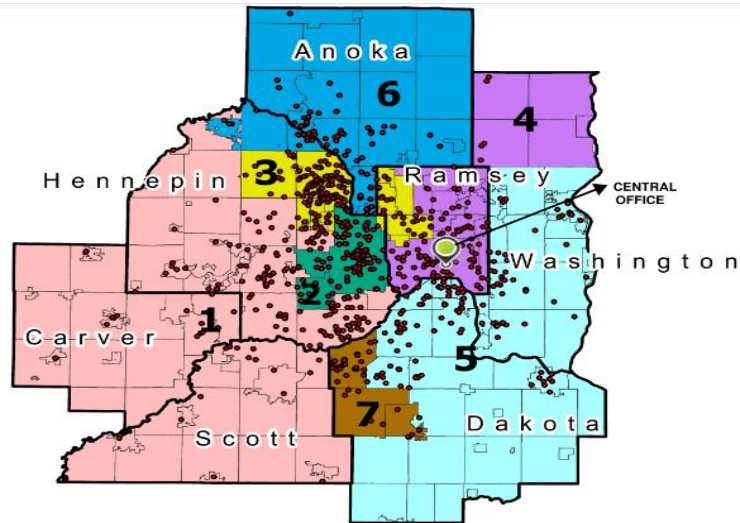


Enhancing the quality of life and the quality of services for consumers of long-term care through advocacy, education and empowerment

Assisted Living/HWS by Region – Greater Minnesota



Assisted Living/HWS by Region - Metro



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New Legislation Improves Consumer Advocacy

- 17 Additional Staff for the Office of Ombudsman for Long-Term Care
 - Improve the ratio of regional staff per active beds
 - Add 1 Deputy Ombudsman and 9 regional ombudsman
 - 1 FTE Electronic Monitoring
 - 6 additional staff to be hired by January 1, 2021:
 - *This will include regional staff , intake specialist , policy support, data analysis, and volunteer coordination.*

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Additional new provisions include Ombudsmen

- Resident Rights
- Notifications to the Office of Ombudsmen for Long-Term Care
 - 27 Notifications to the Ombudsman for Long-Term Care in the Act of the 27 – 5 are in current law.
- Terminations:
 - Non-renewal of housing or services must hold a meeting prior to issuing a housing or service termination.
 - Resident, resident representative must be involved in discharge planning and can involve the Ombudsman
 - Resident right to file an appeal with Office of Administrative Hearings

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THANK YOU

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