Purpose of the NNHCAN

- Rapid transmission of complex and changing information between "experts" and community providers during the COVID emergency
- Goal to reach all 15,000+ nursing homes
- Incorporate sustainable QI principles
- National collaboration:
  - University of New Mexico Echo Institute
  - IHI – Institute for Health Care Improvement
  - AHRQ – funder
- Recruited 100+ teaching programs

ECHO model of education

- Connects groups of community providers with specialists in real-time collaborative learning sessions via video technology
- Sessions are topic-specific with a case-based learning scenario

Echo Motto: All teach. All learn.

Upper Midwest Nursing Home COVID-19 ECHO collaborative

- U of M/ Hennepin Healthcare Collaboration
- Goal to reach all of the nursing homes in the state (n=300+)
- Collaborate rather than compete
- Coordinate content
- Share resources/content experts
- Linked via ZOOM
- NH paid to participate

Our Motto: “Best 90 minutes of the week”

Faculty team

- Academic geriatricians/NP
- School of Nursing
- Nursing Home Administrator Director
- Moderator
- Content experts
- QI consultant (IHI provided)

16 week content

- 90 minute weekly sessions
- Cohorts of 30 facilities
- Clinical and QI content
  - Didactic PPT/Video
  - Regulatory update
  - Case presentation
  - Polls/surveys/cloud Small group Breakouts
  - Office hours

Outcomes

- 7 total cohorts recruited with assistance of Leading Age and Care Providers
- Internal polling shows high satisfaction with the program
- Continuation phase funded by AHRQ for additional 32 weeks of new content

mccar056@umn.edu

Required Topics

- Prevention
- PPE
- Cohorting
- Environmental Safety
- Cleaning and disinfection
- Testing
- Screening
- Work return
- Managing COVID illness
- ACP
- Transitions
- Visitation
- CNA role
- Social isolation
- Emotional well being
- Leadership

https://www.ahrq.gov/nursing-home/index.html
https://www.ahrq.gov/nursing-home/resources/search.html